

Introducing the Global Alliance Program.

Simple process.

Opening a bank account before your clients move to Australia means they can quickly enjoy everything their new home has to offer. The process is quick, easy, secure, and generally takes just a few minutes.

Easy online application.

We've created a dedicated URL so that we can identify the clients you refer to us. Simply forward this dedicated URL to your clients and they can enjoy the convenience and speed of applying online. Your clients will receive their account details instantly and can start transferring money to their account straight away (a fee applies). We'll also provide them with detailed instructions on how to access their account once they arrive in Australia.

To ensure your client's privacy and confidentiality is not breached, you must never complete the 'Moving to Australia' customer account application form on behalf of the referred client. This will constitute a breach of your Global Alliance Partner Agreement and may result in your termination from the Global Alliance Program.

Marketing support for you.

In addition to providing your clients with the dedicated URL directly, you can also link to it from a suite of marketing material provided to you in the Communications Kit. This includes a range of banners, logos and wording for use on your website and/or email newsletters.

Simple referral requirements.

We've made it easy for you to refer clients. Each client simply needs to:

- Be moving to Australia in the next 14 days or be in their first three months of living in Australia;
- Be aged 14 years or over; and
- Use your dedicated URL to visit our website, and have their cookies enabled.
- Attend their nominated CommBank branch within 20 days from the date of the account opening and present their identification documents.

If you're a paid Global Alliance Partner, refer to your agreement for payment schedule.

No monthly fee for the first year.

We'll waive the monthly account fee on our Everyday Account Smart Access for 12 months when your clients open an account using your dedicated URL (cookies must be enabled on their device when they open their account). After this, your clients may be eligible for one of our other fee waivers – see commbank.com.au for more information.*

Client support.

If you want quick and easy client support you can email our International Premier and Retail Banking team at iprb@cba.com.au

You can also call us from your country of origin between 8am to 6pm Sydney, Australia time. Our team speak a number of languages.

Your country	Toll-free number	Your country	Toll-free number
Canada	1866 547 0817	Singapore	800 6162 219
China	00 800 3368 8866	South Africa	0800 980 339
India	000 800 610 3122	United Kingdom	0808 234 8969
Indonesia	001 803 0612 128	USA	1800 793 4199
New Zealand	0800 229 888	All other countries*	+61 2 8055 4145

*Not toll free